

# Case Study Whizz Kidz

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## The Client

In April 2010, Strand Nurses Bureau was approached by children's charity Whizz Kidz to assist them in providing support to disabled children across the UK.

Whizz Kidz is a charity providing disabled children and young people the opportunity to lead fun and active childhoods through a combination of clubs, camps and work placements, allowing them to develop wheelchair skills, play sports, have a say about issues that matter to them and meet new people.

Working with a variety of companies and organisations, Whizz Kidz also offers disabled children the opportunity to have an insight into the world of work with work placements tailored to their individual needs. Strand Nurses Bureau was asked to supply nurses and healthcare assistants on a national basis to support these placements.

## The Requirement

A meeting was scheduled with Whizz Kidz to understand their requirements and what they were looking for in the staff that Strand could provide. It was established that Whizz Kidz required workers who;

- had a good understanding of working with and communicating with young disabled people
- are lively and energetic with the ability to join in
- had a good overall understanding of transferring wheelchair users via portable hoists

Working in partnership with Whizz Kidz, Strand began supplying healthcare assistants and registered nurses (depending on the children's clinical needs) to approximately 40 clubs nationwide and a variety of work placements in retail and office environments.

All Strand staff have been fully trained in Manual Handling and First Aid and fully briefed on any specific duties such as hoisting or toileting prior to attending.

## The Outcome

Strand Nurses Bureau have been supporting Whizz Kidz now for approximately three months and feel that the services they provide have allowed young disabled people to attend these activities without having to worry about how easy it will be to participate.

Mark Lovell, Head of Youth Participation for Whizz Kidz comments; "The Personal Assistants (provided by Strand Nurses Bureau) who are employed to support young disabled people attending Whizz-Kidz events have been reliable and well trained. We hugely value the customer service and support we have received."